

# Several Software Updates

April 20, 2017

## Updated software

If you are running Windows 10, please review the upgrade procedure below.

Solutions:		ActivelImage Protector 2016 Server Edition ActivelImage Protector 2016 Desktop Edition ActivelImage Protector 2016 Cluster Edition ActivelImage Protector 2016 Virtual Edition
	• Build	4.7.6.3965
	• What's new	This build now supports XP / 2003 SP2 -> AIP v3.5 is no longer needed. Performance improvement and Bug fixes – Check release notes.
Solution		ActivelImage Protector 2016 for Hyper-V Enterprise
	• Build	4.7.6.3980
	• What's new	Bug fixes – Check release notes. No update of the ReZoom it! installer.
Solution		ActivelImage Protector 4
	• Build	4.7.6.3977
	• What's new:	This build now supports Windows XP -> AIP v3.5 is no longer needed. Performance improvement and Bug fixes – Check release notes.

## Update procedures

**Only for Windows 10 machines**, if you plan to upgrade to the Windows 10 Creators Edition (build number 1703), please note this Windows 10 update has random issues and we strongly recommend you follow the upgrade instructions below:

1. Uninstall ActivelImage Protector 4 before upgrading to Windows Creators Edition. (You may keep the previous backup settings and profiles)
2. Run the Update of your Windows 10 installation.
3. After the update is complete, install our latest build of ActivelImage Protector.

### Notes:

- It is possible to keep your previous backup settings & jobs in order to use them again after reinstallation.
- Managed Service Providers can also use the Push Install functionality to (un)install or (de)activate other ActivelImage Protector installations in order to optimize your time.
- A new backup chain will be created after reinstallation. A system reboot is necessary.



## Software Update

For any other machines, download the Activelmage Protector update from the software updater or from our website. There is no need to restart Activelmage Protector or your machine.

### Resources

- All links to our Release notes, guides and Readme files are available on:
- <https://www.netjapan.com/en-us/supportresources/resources-and-documentation/documentation-upgrade-info/>
- NetJapan website: <http://www.netjapan.com/en-us>
- For any questions, please contact our support technicians by email: [support@netjapan.com](mailto:support@netjapan.com).